

NEWS RELEASE

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For Immediate Release

Girbau North America welcomes Amanda Hron

Oshkosh, Wis.— Girbau North America (GNA) recently welcomed Amanda Hron, of Oshkosh, Wis., as customer experience administrative coordinator.

In her new role, Hron is the voice of GNA – ensuring every phone call is answered in a personal manner for a positive customer experience. In addition to fielding and directing incoming telephone calls, Hron acts as the in-house phone system expert, distributes incoming and outgoing correspondences, assists with parts orders, and coordinates lodging and travel needs. She also provides administrative support to GNA's sales team and executive staff.

She comes to GNA with more than 15 years of customer service and administrative assistant experience. Most recently, Hron served four years as administrative assistant and project support specialist at Progea North America Corp., in Oshkosh.

"Amanda is dedicated, committed, hard-working, and above all, a helpful addition to the Customer Experience team," said Director of Customer Experience Laurie Kilgore. "Her pleasant and caring attitude strengthens the department and our GNA family!"

Hron, who holds an associate's degree in both Administrative Assistant and Medical Administrative Secretary, from Minnesota State College Southeast, in Winona, Minn., maintains she appreciates GNA's friendly atmosphere. "I enjoy staying busy and helping anyone who needs assistance," she said. "The GNA team is very welcoming. It's a fun place to work with people who really enjoy their jobs."

GNA boasts the world's most comprehensive offering of commercial, industrial and vended laundry solutions, with brands including Continental Girbau®, Girbau Industrial®, Sports Laundry Systems®, Poseidon Textile Care Systems®, Express Laundry Centers® and OnePress®.

To discover more about Girbau North America and its brands, solutions and laundry products – backed by industry-leading warranties – visit <u>www.gnalaundry.com</u> or call 800-256-1073.

Girbau North America is the largest of 16 subsidiaries of Girbau Global Laundry Solutions (Girbau), based in Vic, Spain. Girbau laundry products – marketed throughout 100 countries worldwide – meet rigorous environmental and safety standards established by the International Organization for Standardization (ISO). Girbau holds both ISO9001 and ISO14001 certifications. Ever focused on laundry efficiency, GNA is a member of the U.S. Green Building Council (USGB), a 501(c)(3) nonprofit that developed the Leadership in Energy and Environmental Design (LEED) Green Building Rating System.